



TANKLOGIX PORTAL

TICKET MANAGEMENT 3.0

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INTRODUCTION

Ticket Management 3.0 represents a significant change in several features of Ticket Management, including Wells management within leases, improved bulk edits and deletes, more streamlined interface, Ticket Batch Tag Deletes (in connection with CSV File uploads), and several bug fixes. Ticket Management is scheduled to replace all other versions of Ticket Management by year-end of 2017; Version 3.0 will be the only version with bug fixes applied from now and beyond.

PORTAL NAVIGATION

Disposals > Ticket Management 3.0

PAGE FEATURES

TICKET MANAGEMENT 3.0

COMPANY NAME

TankLogix Oil Company

SITES

33 SITES SITE NAME SITE NUMBER

TL Demo Site 2 / 12002

SITE FILTER

DISPOSAL CUSTOMERS

SELECT ALL | SHOW ALL | SHOW SELECTED ONLY | RESET

ALL DISPOSAL CUSTOMERS

DISPOSAL DRIVERS

SELECT ALL | RESET

ALL DISPOSAL DRIVERS

SHOW LEASE-WELL SEARCH, MANUAL TICKET CREATION, BULK EDITS

SEARCH DATE RANGE

09/11/2017 TO 11/14/2017

SEARCH GRID

CUSTOMIZE GRID Columns

SAVE GRID Column Order

VIEW CSV Upload Status

TICKETS SEARCH

REFRESH

PRINT

PDF

EXPORT

DELETE

DELETE TICKET BATCH TAG

TL Demo Site 2 / 12002 / Disposal Data Grid																					
EDIT GRID (set all visible rows to edit mode) RESET GRID (exit edit mode - do not save rows) SAVE GRID ROWS IN EDIT MODE AND CHECKBOXED DELETE SELECTED GRID ROWS (CHECKBOXED)																					
refresh grid																					
Page 1 of 1 25																					
	Delete Row	Ticket Number	Production Ticket ID	Ticket Batch Tag	Customer Name	Customer ID Driver ID	Driver Name	Ticket Origin	Ticket-Driver Image	Ticket Start Time	Lease Number	Lease Number Full	Lease Type	RRC District	Well Number	RRC Lease Verified	Volume BBLs	Water Type	Produced Water	Disposal Lane	Notes
1	<input type="checkbox"/>	2	0	A-223	Unknown	0025-0012	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Unidentified	<input checked="" type="checkbox"/>	0	check out2
2	<input type="checkbox"/>	3	0		TankLogix QuickScan Default Custom	9999-9999	QuickScan Last Name	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Pit	<input checked="" type="checkbox"/>	0	check out2
3	<input type="checkbox"/>	4	0		Unknown	0089-8991	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	80	Flow Back	<input type="checkbox"/>	0	check out2
4	<input type="checkbox"/>	5	0		Unknown	0007-0001	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	110	Produced	<input checked="" type="checkbox"/>	0	check out2
5	<input type="checkbox"/>	7	0		Unknown	0012-3456	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	145	Dirty Water	<input checked="" type="checkbox"/>	0	check out2
6	<input type="checkbox"/>	8	0		Unknown	0123-4567	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	122	Fresh Water	<input type="checkbox"/>	0	check out2
7	<input type="checkbox"/>	9	0		PURVIS OIL COMPANY	1234-5678	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Mud	<input type="checkbox"/>	0	check out2
8	<input type="checkbox"/>	10	0		Unknown	0006-0001	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Pipeline	<input type="checkbox"/>	0	check out2

TITLE AREA PAGE TOP

- Question mark icon is link to <http://blog.tanklogix.com> and links and tutorials can be found there.
- Eye icon will toggle visibility of upper-page controls to maximize page real estate in certain situations
- Transmit Lease and Transmit Lease-Well info is the on-demand mechanism for scheduling a transfer of the latest Lease and/or Lease-Well information from the Portal to the HMI.

TRANSMIT LEASES ONLY INFORMATION (this option is not for wells info)

TRANSMIT 100 MOST RECENT RRC-VERIFIED LEASE INFO TO SITE HMI

Select a Site [dropdown] [TRANSMIT LEASE INFORMATION]

CLOSE

TRANSMIT LEASES AND WELLS INFORMATION

TRANSMIT 100 MOST RECENT RRC-VERIFIED LEASE-WELL INFO TO SITE HMI

Select a Site [dropdown] [TRANSMIT LEASE and WELL INFORMATION]

CLOSE

- Both the Leases and Leases-And-Wells allow you to select a site and schedule the download of fresh lease information to that site.
 - For Leases, the most recent 100 Leases of “RRC Verified” information will be transmitted down to the site
 - For Leases And Wells, there is a 1:Many relationship between Leases and Wells. We will transmit the first 400 lines of “RRC Verified” Lease:Well information to the site. The information is sorted by Lease and Well within Lease.
 - These modals are triggered by the green and orange arrow icons.

SITES

- You will see the sites you have been authorized to see by your administrator. Sorting and searching via Site Name or Box ID available now.

CUSTOMERS / DRIVERS WINDOWS

- Additional functionality, sort/search provided for the Customers and Drivers dialog windows:

DISPOSAL CUSTOMERS SELECT ALL | SHOW ALL | SHOW SELECTED ONLY | RESET

1 of 450 CUSTOMERS SELECTED CUST NAME [dropdown] CUST ID [dropdown]

- ADVANCED MUSTANG ENERGY / 3847
- AJ'S PUMP SERVICE INC / 5559
- AMERICAN PRODUCTION SERVICES / 7625
- AMIGO OILFIELD SERVICES, LLC. / 7286
- AMIGO WELDING AND SERVICES / 4159

CUSTOMER NAME / CUSTOMER NUMBER

[input] / [input] CUSTOMER FILTERS

(CUSTOMER NAME / CUSTOMER NUMBER)

DISPOSAL DRIVERS SELECT ALL | RESET

1 of 1 DRIVERS SELECTED DRIVER NAME [dropdown] DRIVER ID [dropdown]

- 7625 / Default Driver / 8857

CUSTOMER NUMBER / DRIVER NAME / DRIVER NUMBER


[input] / [input] / [input] DRIVER FILTERS

(DRIVER FIRST NAME / DRIVER LAST NAME / DRIVER NUMBER)

-

LEASE-WELL SEARCH, MANUAL TICKET CREATION, BULK EDITS

- Toggle control to save page space when lease info not needed. Click on eye icon to reveal Lease-Well search, Manual Lease-Well Ticket Creation, and Lease-Well Bulk Edits:

 HIDE LEASE-WELL SEARCH, MANUAL TICKET CREATION, BULK EDITS

LEASE-WELL SEARCH

MANUAL LEASE-WELL TICKET CREATION

LEASE-WELL BULK EDITS

LEASE-WELL SEARCH

- **1:** Full-text search for all lease, well, operator, etc.
- **2:** Individual field search for all lease, well, operator, etc. These will filter the results in the Search Box.
- **3:** Well Information added throughout. Well information can originate from the Texas RRC monthly data files, OR from your own customer-supplied Lease-Well entries.
- **4:** When this checkbox is checked, your selected entry in this box will be applied to all rows in the Grid that are in edit mode and then are saved. This checkbox is mutually exclusive to the Lease-Well Bulk Edits checkbox. These are two separate ways to bulk edit the Grid, can cannot be used together (to avoid unexpected interactions in the Grid).
- **5:** Data source filter to filter RRC or Customer-Supplied originated Lease-Well info. Default is to use both.

HIDE LEASE-WELL SEARCH, MANUAL TICKET CREATION, BULK EDITS

LEASE-WELL SEARCH

[RESET](#) FULL TEXT SEARCH (key any combination and order of Lease Number, Well Number, Lease Name, Operator Name, District, and Gas/Oil)

1

Due to the potentially large number of results searching for only Well Number with fewer than five(5) characters, you will please need to include another search field with it. Well Numbers with five(5) characters or more can be searched separately (for both Full-Text Search and Individual Search controls).

[RESET](#) INDIVIDUAL LEASE-WELL SEARCH FILTERS

2

Lease No. Lease Name Well Number Operator Name RRC District Oil or Gas Data Source **5**

Lease-Well Information Search* (a maximum of 1,500 leases will be displayed) [TEXAS RRC DISTRICT MAP - OTHER INFO](#) / [TEXAS RRC WELLBORE QUERY](#) / [TEXAS RRC DRILL PERMITS QUERY](#)

- 249202 / ARCADIA-COLE GAS UNIT / **1H** / ENERVEST OPERATING L.L.C. / 09 / Gas / [source: Texas RRC]
- 240211 / ARCADIA-COLE GAS UNIT A / **1H** / ENERVEST OPERATING L.L.C. / 09 / Gas / [source: Texas RRC]
- 219399 / ARCADIO / **3** / DEWBRE PETROLEUM CORPORATION / 04 / Gas / [source: Texas RRC]
- 212679 / ARCADIO / **1** / DEWBRE PETROLEUM CORPORATION / 04 / Gas / [source: Texas RRC]
- 216346 / ARCADIO / **2** / DEWBRE PETROLEUM CORPORATION / 04 / Gas / [source: Texas RRC]

* Displayed as Lease Number / Lease Name / **Well Number** / Operator Name / RRC Oil and Gas District / Oil or Gas / [source: Texas RRC or Company-supplied]

4 Use the LEASE NUMBER, RRC OIL/GAS DISTRICT, WELL NUMBER, and LEASE TYPE selected above to replace values when editing the DISPOSAL DATA GRID below.

[CLOSE](#)

MANUAL LEASE-WELL TICKET CREATION

- **1:** Pre-fill some of these input boxes by clicking Copy Lease Search Info for any selected radio button in the Lease-Well Search results
- **2:** Customer and Driver selections are made here, instead of up above in main Customer and Driver area.

MANUAL LEASE-WELL TICKET CREATION **1**

Ticket Number:	<input type="text"/>
Barrels:	<input type="text"/>
Lease Number:	<input type="text"/>
Well Number:	<input type="text"/>
RRC District:	<input type="text" value="01"/>
Lease Type:	<input type="text" value="Oil"/>
Produced Water:	<input type="text" value="Yes"/>
Notes/Reference:	<input type="text"/>
Ticket Batch Tag:	<input type="text"/>
Water Type:	<input type="text" value="Unidentified"/>
Creation Date:	<input type="text" value="11/14/2017"/>
Customer Name / ID:	<input type="text" value="3H TRUCKING Bagley / 2985"/>
Driver Name / ID:	<input type="text" value="2985 / Default Driver / 8529"/>

[CLOSE](#)

Some items to note: It is permissible to create Duplicate ticket numbers from this panel. In some cases, this is the desired behavior.

LEASE-WELL BULK EDITS

- **1:** Pre-fill some of these input boxes by clicking Copy Lease Search Info for any selected radio button in the Lease-Well Search results
- **2:** Each data column has a value box and an Apply checkbox. In order for selections to be edited-transferred to the grid, the Apply box must be checked. In this example, if we selected Lease Number 112233 and wanted to change all selected rows in the grid with this Lease Number, we would click the Apply Bulk Edits green button to do this.
- **3:** This button applies all checked values into the grid below, for all rows in Edit mode. These can be applied at a single time to as many rows as are in the
- **4:** The grid reflects all changes from the bulk edits operations.
- **Note:** clicking the Lease-Well Bulk Edits checkbox, or the CLOSE links, will uncheck all Apply checkboxes. Textbox values persist.

Order TICKETS SEARCH

ows to edit mode)

Page 1 of 2

Customer ID Driver ID	Driver Name	Ticket Origin	Ticket-Driver Image	Ticket Start Time	Lease Number	Lease Number Full	Lease Type	RRC District	Well Number	RRC Lease Verified	Volume BBLs	Water Type	Produced Water	Disposal Lane
0025-0012	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Unidentified	<input checked="" type="checkbox"/>	0
9999-9999	QuickScan Last Name	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Pit	<input checked="" type="checkbox"/>	0
0089-8991	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	80	Flow Back	<input type="checkbox"/>	0
0007-0001	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	110	Produced	<input checked="" type="checkbox"/>	0
0012-3456	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	145	Dirty Water	<input checked="" type="checkbox"/>	0
0123-4567	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	122	Fresh Water	<input type="checkbox"/>	0
1234-5678	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Mud	<input type="checkbox"/>	0
0006-0001	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Pipeline	<input type="checkbox"/>	0
0005-1251	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Pipeline	<input type="checkbox"/>	0
0012-3456	Unknown Unknown	CSV	VIEW	11/12/2017 11:00:00 AM	10695	10695	Oil	02	4	YES	145	Unidentified	<input type="checkbox"/>	0

TOP OF GRID CONTROLS

The screenshot shows the top navigation area of the application. At the top left, there is a 'SEARCH DATE RANGE' section with two input fields containing '11/11/2017' and '11/14/2017'. Below this is a row of buttons: 'SEARCH GRID', 'CUSTOMIZE GRID Columns', 'SAVE GRID Column Order', and 'VIEW CSV Upload Status'. To the right of these buttons is a 'TICKETS SEARCH' input field followed by a refresh icon and three document icons. On the far right is a 'DELETE TICKET BATCH TAG' button. Red numbers 1 through 8 are placed above the corresponding UI elements to indicate their function.

- **1:** Search Date Range: Targets the Ticket Start Time for searching.
- **2:** Search Grid: Although the grid auto-refreshes in many instances of UI changes, this will allow you to reset the grid results. When first coming into this Ticket Management 3.0 page, sometimes it is beneficial on the first search to click this button.
- **3:** Customize Grid Columns: You may select which columns you want to appear in your grid and save that order. When you click this button, the following modal appears:

Select Fields - Columns You Wish to View in the Grid

[SELECT ALL](#) | [RESET ALL](#)

<input checked="" type="checkbox"/> Edit Actions	<input checked="" type="checkbox"/> Lease Number	<input checked="" type="checkbox"/> Actual Volume
<input checked="" type="checkbox"/> Ticket ID	<input checked="" type="checkbox"/> RRC Verified	<input checked="" type="checkbox"/> Entered Lease Name
<input checked="" type="checkbox"/> Ticket Split ID	<input checked="" type="checkbox"/> Volume BBLs	<input checked="" type="checkbox"/> RRC Lease Name
<input checked="" type="checkbox"/> Disposal Customer Name	<input checked="" type="checkbox"/> Notes	<input checked="" type="checkbox"/> RRC Operator Name
<input checked="" type="checkbox"/> Customer ID-Driver ID	<input checked="" type="checkbox"/> Lease Type	<input checked="" type="checkbox"/> Accounting Code
<input checked="" type="checkbox"/> Driver Name	<input checked="" type="checkbox"/> RRC District	<input checked="" type="checkbox"/> Production Ticket Id
<input checked="" type="checkbox"/> Ticket Origin	<input checked="" type="checkbox"/> Produced Water	<input checked="" type="checkbox"/> Water Type
<input checked="" type="checkbox"/> Ticket-Driver Image	<input checked="" type="checkbox"/> Disposal Lane	<input checked="" type="checkbox"/> Lease Number Full
<input checked="" type="checkbox"/> Ticket Start Time	<input checked="" type="checkbox"/> Last Edited By	<input checked="" type="checkbox"/> Well Number
<input checked="" type="checkbox"/> Ticket Stop Time	<input checked="" type="checkbox"/> Edited Date	

- **4:** You may save the grid order of your grid. You can drag and drop with your mouse any column header and reposition the column left-to-right. Once you get the order how you wish, click the Save Grid Column Order button and the grid stays in that order during your session and when you come back to this page.
- **5:** Opens a modal showing a grid of reporting any CSV manual uploading activity your company has had:

Manual Transactions Ticket Management Status

FROM 10/07/2017 TO 11/14/2017

MANUAL CSV TICKET UPLOADS - DETAILS VIEW

Page 1 of 8

	File Submitter User Name	File Submitter First Name	File Submitter Last Name	Site Name	Box ID	Uploaded File Name	Ticket Batch Tag	Loading Status	Tickets Qty	Volume BBL	Time Zone	Duplicate Tickets Allowed	Customer ID Driver ID Columns	Load Date Local Time
1	GBagley	Greg	Bagley	TL Demo Site 2	12002	TankLogixModelUpload15ColumnV3_CustDriver1Col.csv		Loading Complete	15	1743	UT-GMT-7	N	1	11/13/2017 3:57:46 PM

- **6:** Tickets Search: Search for multiple tickets, each ticket number separated by a comma (,).
- **7:** Download Grid contents to CSV or PDF
- **8:** Delete Ticket Batch Tag: This allows you to remove a CSV manual batch tag (or any other group of tickets) that matches the Ticket Batch Tag field. This the former Ticket Split ID field renamed. It is short – 5 characters only. But it allows a tag to delete if you need to remove an incorrect CSV upload. You set the Ticket Batch Tag in the CSV upload itself, or you can do this via Bulk Edits, or editing each line separately.

33 SITES SITE NAME SITE NUMBER

TL Demo Site 2 / 12002

ALL DISPOSAL CUSTOMERS ALL DISPOSAL DRIVERS

SEARCH DATE RANGE: 11/11/2017 TO 11/14/2017

TICKET BATCH TAG: A-223

Limit Batch Tag DELETE scope to the current SEARCH DATE RANGE

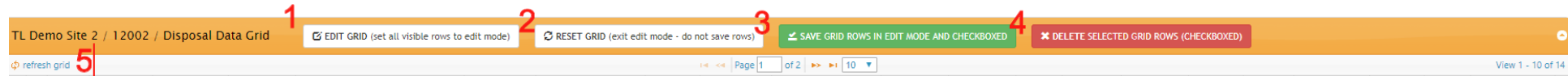
DELETE TICKET BATCH TAG CANCEL

TL Demo Site 2 / 12002 / Disposal Data Grid

Delete Row	Ticket Number	Production Ticket ID	Ticket Batch Tag	Customer Name	Customer ID Driver ID	Driver Name	Ticket Origin	Ticket-Driver Image	Ticket Start Time	Lease Number	Lease Number Full	Lease Type	RRC District	Well Number	RRC Lease Verified	Volume BBLs	Water Type	Produced Water	Disposal Lane	Notes
			A-223	Unknown	0025-0012	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Unidentified		0	check out2
	2	0		TankLogix QuickScan Default Customer	9999-9999	QuickScan Last Name	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	130	Pit		0	check out2
	4	0		Unknown	0089-8991	Unknown Unknown	CSV	VIEW	11/12/2017 1:00:00 PM	10695	10695	Oil	02	4	YES	80	Flow Back		0	check out2

This is an example of how you would delete this ticket (and all others containing value A-223 in the Ticket Batch Tag) for a specific time date range. This checkbox is defaulted to be checked. If you do not check this, all tickets, regardless of Ticket Start Time, will be removed for this Ticket Batch Tag value.

GRID HEADER FUNTIONALITY



- **1:** EDIT GRID (set all visible rows to edit mode): This button will open up to 10 rows max, every editable field/column in those rows, for editing as many cell combinations as desired. To close the edit mode of rows without saving, press button **2**: Reset Grid. To Save all rows, press button **3**: SAVE GRID ROWS. To DELETE rows, press button **4**: DELETE selected grid rows. To save a single row (even if multiple rows are selected), place your cursor into an edited row, make your change, and with the cursor in a cell on that row, press Enter key. This is known as INLINE editing. And if your cursor is in the grid and you press enter, it will save just that single row.
- **2:** RESET GRID: Although the grid auto-refreshes in many instances of UI changes, this will allow you to reset the grid results.
- **3:** SAVE GRID ROWS: This button will save as many checked rows as there are in your grid.
- **4:** DELETE SELECTED GRID ROWS: This button will delete as many checked rows as there are in your grid.
- **5:** The refresh grid does a new request to the database and refreshes the entire grid.

GRID INFORMATION

INDIVIDUAL GRID COLUMNS

Many columns are searchable with filters and sortable. Several fields are editable in this grid. With all grid editing, the total number of rows edited is what is visible. In a paginated results set, let's say we have 14 total rows of data and page 1 is set to display 10 rows, only the first 10 (all on page 1) will be edited.

Checkbox Column

This column will toggle all the checkboxes on. This can be used for Bulk Edit selection of rows. It does not open all cells for editing like the EDIT GRID button does; however, it can also be used to toggle in edit mode more than 10 rows at a time.

Ticket Number

An Integer type field to hold Ticket Info for a transaction

Production Ticket ID

This may be different from the Ticket Number, based on what programming and input it in place at the individual field HMI – site.

Ticket Batch Tag

A 5-character designator field to identify a group of records/rows. These can then be deleted in full by the DELETE Ticket Batch Tag button if needed.

Customer Name

Trucking company associated with this ticket.

CustomerID Driver ID

4-digit Customer ID and 4-digit Driver ID associated with this ticket.

Driver Name

Full text first and last name of name associated with Driver ID code within the context of a specific Customer ID.

Ticket Origin

May be PLC, TankWarden, Manual, or CSV.

Ticket-Driver Image

Link to driver image if one present.

Ticket Start Time

Local time valve was open to offload liquid.

Lease Number

Integer value for Lease Number associated with this ticket.

Lease Number Full

Zero-filled full Lease Number.

Lease Type

Oil or Gas.

RRC District

One of various defined Oil/Gas districts in the state of Texas.

Well Number

Alphanumeric representation of well number associated with a specific lease for a specific load.

RRC Lease Verified

If the Lease Number + RRC District + Gas-Oil Flag values equal the same info from either the Texas RRC monthly file or your Company's own Customer-Supplied Lease-Well info, then "YES" will appear in this column; otherwise, if there is not a valid match, "NO" will appear.

Volume BBLs

Self-explanatory.

Water Type

One of several preset values here in this dropdown.

Produced Water

Yes-No flag to tag if this transaction was produced water or not.

Disposal Lane

Lane number where truck offloaded liquid.

Notes

A 25-character text field that can be used to describe this transaction. In several post-P18 reports, the Notes field is part of the reporting.

Created By / Edited By

Username of person making edits to the grid.

Create / Edit Date

Date ticket was created or edited.

Actual Volume

BBL is field used. This field is exploratory for now.

Entered Lease Name

Future use.

RRC Lease Name

Official RRC Lease Name, based on monthly table lookup.

RRC Operator Name

Official RRC Operator Name for this lease, based on monthly table lookup.

Accounting Code



Deprecated for now, but could be used for a comment or tag.

Row ID

Internal Use Only.

NOTIFICATIONS

ICONS AND SYMBOLS

Toggling the  icon will show/hide certain information. Clicking the  icon will send you to the TankLogix blog where tutorials and other helps can be found for this page.

OTHER INFORMATION

	Documentation Version / Author / Revision Date
1	1.0 / Greg Bagley / November 13, 2017
2	
3	
4	
5	
6	